Code of Practice for research students starting their course in 2025-26

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Introduction

This Code of Practice is for students studying for a research degree¹. This includes students in the probationary year of a PhD or taking the Certificate of Postgraduate Study (CPGS). It applies equally to full-time and part-time students unless explicitly stated.

The Code has been issued by the University's main academic authority, the General Board, to make clear what you should expect during your study in terms of supervision, support, and assessment. Of equal importance, it also sets out what the University and those responsible for your study expect of you. These mutual responsibilities and expectations are intended to provide a framework within which you can flourish on your course.

This Code is issued for new students starting their course in 2025-26 and applies for the duration of their course. It is issued each year, and all those with responsibility for research students are made aware of changes between issues.

The Code supplements the University's formal requirements as set out in its Statutes and Ordinances².

If you have any questions about this Code, please do raise them with your Supervisor or the Director of Postgraduate Education in your Faculty/Department (or University Partner Institution).

A summary of key points is included at the start of this Code. This is intended as a quick guide and must be read in conjunction with the detailed information provided in the Code itself.

A glossary of terms is included as an appendix.

Students, Supervisors and Academic Advisers will be asked to sign a copy of this Code to confirm that they have read it and discussed its content.

Professor Bhaskar Vira Pro-Vice-Chancellor for Education and Environmental Sustainability August 2025

¹ PhD, BusD, EdD, EngD, MD, VetMD, MLitt, MSc, or MPhil by Thesis.

² Statutes and Ordinances: University of Cambridge

Summary of key points

- a. You will be a member of a Department, Faculty or University Partner Institution (para 7) and a member of a College (para 2).
- b. When recommending your admission, the Head of your Faculty/Department (or University Partner Institution) will have confirmed that the facilities needed for your proposed course of research will be available (para 8).
- c. Your Degree Committee oversees your research course (para 15) and is responsible for appointment of your supervisory team (para 16) and for exercising academic oversight of you and your Supervisor, including resolution of academic problems if these cannot be resolved at a local level (para 18).
- d. Your Degree Committee is responsible for monitoring your progress. For doctoral students, it is the formal body which will need to recommend whether you are registered after your probationary period (para 20).
- e. The Degree Committee will make a decision or recommendation on the outcome of your final examination (para 23 and 119).
- f. Research degree provision in your Faculty/Department (or University Partner Institution) is overseen by a Director of Postgraduate Education (para 24). They have specific responsibilities in relation to oversight of your study (para 24-30). In some departments there may also be a Director of the PhD Programme or similar.
- g. You will have a supervisory team consisting of a minimum of a Principal Research Supervisor (normally referred to as your Supervisor) and an Academic Adviser. Some students may also have a Secondary Supervisor (para 55-59). Your Principal Research Supervisor is the main person appointed to oversee and help you with your study (para 35-54). Your Academic Adviser acts as a further point of contact for you for academic advice (para 60-63).
- h. You are expected to take full advantage of the facilities, training, teaching and supervision offered to you and to be proactive and self-directed in your study, and to make independent use of the facilities available (para 77).
- i. You should receive regular feedback and formal reports on your progress from your Supervisor (para 47). You should have the opportunity to respond to the feedback and complete a self-evaluation to reflect on your progress (para 80).
- j. You are responsible for your research and for the quality of all your academic work (para 96) and are expected to follow the academic conventions and comply with the requirements that pertain in your subject (para 99).
- k. For all students other than those taking the MPhil by Thesis, toward the end of your first year (or during the second year for part-time students) a formal examination will be made to determine whether you should be permitted to continue with your course (para 82). This decision rests with your Degree Committee (para 87).

- I. You are expected to submit your thesis for examination within the maximum period specified for your degree (para 97).
- m. If you are experiencing difficulties with your study, you are expected to discuss these with your Supervisor without delay and take appropriate action so that any difficulties can be resolved as soon as possible (para 79). You can also raise matters directly with your Director of Postgraduate Education, Academic Adviser or College Tutor. Difficulties with your Supervisor or Secondary Supervisor (if appointed) which cannot be resolved directly with them should be raised with the Director of Postgraduate Education in your Faculty/Department (or University Partner Institution) (para 28). If you feel unable to raise your concerns within your Faculty/Department (or University Partner Institution) you could seek support and advice from your College Tutor or the Cambridge SU Student Advice Service³.
- n. If at any point your Supervisor is concerned about your progress or academic engagement, they are required to notify you in writing and agree a timescale for further review. If your Supervisor's concerns remain, they are required to submit a report raising their concerns and alert the Director of Postgraduate Education in your Faculty/Department (or University Partner Institution) (para 88).
- o. The University's Postgraduate Committee, acting on behalf of the General Board, may permanently withdraw you from your studies in certain circumstances (para 92-93).
- p. Your Degree Committee will appoint your Examiners, at least one of whom will be external to the University. Your Supervisor or Secondary Supervisor (if appointed) will not be one of your Examiners (para 23, 53, 59 and 105).
- q. In certain circumstances your Degree Committee will appoint an Independent Chair to oversee your examination (para 114).
- r. In certain circumstances, you may make a complaint about the conduct or result of your examination under the Examination Review Procedure (para 127).
- s. For more general complaints, the University Student Complaint Procedure is available (para 128-130).

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³ Student Advice Service (cambridgesu.co.uk)

Declaration

We confirm that we have read and discussed the contents of this Code of Practice:

Name	Signature	Date
Student:		
Supervisor:		
Academic Adviser:		

Your Department will advise you if you are required to provide them with a copy of this signed declaration.

Α Responsibilities and expectations of those involved in your study

1. This section describes the roles of the various individuals and entities who share responsibility for your course of study. It also describes the roles of the various formal committees that oversee your progress and the award of your degree. Section B later in the document describes your responsibilities as a research student.

Your College

- 2. All research students are formally members of a **College**⁴.
- 3. Your College will assign you a College Postgraduate Tutor, usually called your 'College Tutor' or 'Tutor'. You can find the name of your College Tutor on your CamSIS self-service account. Your College Tutor will offer or signpost you to support for pastoral matters such as illness or difficult personal circumstances. They are also a source of general advice on financial and academic matters. Your College Tutor is not expected to provide subject-specific academic advice.
- 4. Your College Tutor will monitor your progress and may consult with you, your Supervisor, or your Department, Degree Committee, or appropriate staff in Education Services if difficulties arise.
- 5. If you need to apply for a change in your student status, such as intermission⁵ or to work away⁶ from Cambridge, your College Tutor will provide a commentary on your application as part of the application review process. Your College Tutor will also comment on an application to return to study or a phased return to study from medical intermission.
- 6. Your College is responsible for administering formal processes for matriculation and graduation.

Your Faculty/Department (or University Partner Institution⁷)

- 7. All research students are formally members of a Department, a Faculty or a University Partner Institution (UPI). Departments are usually part of a larger Faculty. and University Partner Institutions are aligned to one or more Departments or Faculties. This is referred to as your Faculty/Department (or UPI) in this Code of Practice.
- The Head of your Faculty/Department (or UPI) is responsible for personnel 8. matters within your Faculty, Department or UPI. They may reasonably expect to be involved in resolution of any difficulties between staff and students that fall into this

⁴ Cambridge Colleges – A Guide for Postgraduate Students

⁵ Medical intermission and Non-Medical intermission

⁷ The University Partner Institutions are: Babraham Institute, British Antarctic Survey, Cambridge Crystallographic Data Centre, European Bioinformatics Institute, MRC Laboratory of Molecular Biology, National Institute of Agricultural Botany, Wellcome Sanger Institute.

category. When recommending your admission, the Head of your Faculty/Department or UPI will have confirmed that the facilities needed for your proposed course of research will be available. Should your research involve a period of working away⁶ from Cambridge, the Head of your Department will be responsible for assessing any risk involved in this activity.

- 9. Your Faculty/Department will normally have a committee with responsibility for postgraduate education (e.g. a Postgraduate Education Committee⁸ or a Learning and Teaching Committee).
- 10. Your Department's Postgraduate Education Committee or similar will ensure that you are provided with necessary information about your course, at each stage of your study, through the Course Handbook and your Faculty/Department (or UPI)'s website. This will include information about Health and Safety.
- 11. Your Department's Postgraduate Education Committee will set out general expectations for the frequency of your supervision, in accordance with any requirements set by the Degree Committee. This will include expectations for formal opportunities for you to seek, and your Supervisor to give you, feedback on your work and progress. The frequency of supervision may vary according to the research project and the stage of study.
- 12. Your Department's Postgraduate Education Committee will ensure that all research students in your Faculty/Department (or UPI) have the opportunity to provide feedback on the content, delivery, and administration of their programme or course, and will ensure that this input is considered.
- 13. Your Faculty/Department will put in place reasonable access arrangements⁹ for study if you have declared a disability, in accordance with the *Code of Practice:* Access and Inclusion for Disabled Students. The Accessibility and Disability Resources Centre is available to provide advice¹⁰.
- 14. If you need to apply for any change in your student status¹¹, your Department will provide a commentary on your application as part of the application review process.

Your Degree Committee

- 15. The **Degree Committee** for your Faculty (or the Faculty with which your UPI is associated) oversees the conduct of research courses covered by this Code. Your offer of admission and CamSIS self-service account will indicate your Degree Committee.
- 16. Your Degree Committee is responsible for appointing your supervisory team and will not appoint someone if it is of the view that there is likely to be a conflict of interest. Your Degree Committee determines and monitors the maximum number of students

⁸ Titles of department committees responsible for postgraduate education may vary.

⁹ Study and exam arrangements

¹⁰ Accessibility and Disability Resource Centre | ADRC

¹¹ Changes to your student status

its supervisors may have and will require a formal case to be made to exceed the limit it has set. In appointing your Supervisor, your Degree Committee will also give due regard to the overall workload they are already carrying. Should your Supervisor become unavailable, your Degree Committee will put alternative supervision arrangements in place. The Department Postgraduate Education Committee may be involved in the nomination and appointment of your supervisory team, with the Degree Committee retaining ultimate responsibility.

- 17. Your Degree Committee is responsible for exercising oversight of your Supervisor, including monitoring their performance. The Degree Committee is responsible for offering your Supervisor, Secondary Supervisor (if appointed), and Academic Adviser appropriate training, and for ensuring your Supervisor attends mandatory supervisor training. In practice, these responsibilities may be exercised by the Postgraduate Education Committee in your Faculty/Department (or UPI) on behalf of the Degree Committee.
- Your Degree Committee is responsible for exercising academic oversight of you, including resolution of academic problems if these cannot be resolved at a local level.
- 19. Your Degree Committee is responsible for monitoring your progress and academic engagement. It is responsible for following up with your Supervisor if they have not submitted progress reports when they are due and will review these reports and take appropriate action.
- 20. If you are initially registered on a probationary basis, your Degree Committee will form an opinion as to whether you can proceed and be formally registered for a given qualification.
- 21. If you need to apply for a change in your student status¹¹, your Degree Committee will provide a commentary on your application as part of the application review process.
- 22. Your Degree Committee is responsible for putting in place reasonable adjustments for your assessment/examination if you disclose a disability, and they may consult with the Accessibility and Disability Resources Centre for advice. Where reasonable access arrangements do not adequately address the specific, substantial disadvantage experienced by a disabled student, the Degree Committee will be asked to make a recommendation on a possible adjusted mode of assessment.
- 23. Your Degree Committee will appoint your Examiners and, if required, an Independent Chair, and provide them with relevant guidance and documentation. The Degree Committee will decide whether to award you the degree (on the recommendation of your Examiners) or will recommend to the Postgraduate Committee that you not be awarded the degree (doctoral, MSc, and MLitt students only).

Your Faculty/Department (or UPI)'s Director of Postgraduate Education

- 24. Research degree provision in each Faculty/Department (or UPI) is overseen by a **Director of Postgraduate Education**¹², who exercises a local overview of admissions, induction, supervision, progression, and examination of postgraduate students. They will usually be supported by a Faculty/Department committee with responsibility for postgraduate education and the Head of Department, as well as the relevant Degree Committee. You will be told the name of the person who carries the responsibilities of the Director of Postgraduate Education in your Faculty/Department (or UPI) Course Handbook or online resource, and introduced to them as part of your induction.
- 25. The Director of Postgraduate Education is responsible for making sure that necessary arrangements for academic and administrative support in the department are available to you. They will promote opportunities for your professional development and advise your Supervisor on appropriate skills training for you.
- 26. The Director of Postgraduate Education may have a role in nominating members of your supervisory team for approval by your Degree Committee. They will offer local induction to new Supervisors and will lead on local supervisor training and development initiatives. In addition, they will be responsible for supporting good supervisory practice and contribute to a positive local research environment.
- 27. The Director of Postgraduate Education will assist in monitoring quality assurance of research degrees, including participation in periodic monitoring and reviews.
- 28. Your Director of Postgraduate Education is a source of advice to you and your Supervisor if difficulties arise. They can assist if you experience academic-related difficulties affecting your study that cannot be resolved directly, and may act as an intermediary between you and your Supervisor or Secondary Supervisor (if appointed) if difficulties arise. If you experience difficulties with your Supervisor or Secondary Supervisor (if appointed) you are expected to raise these with the Director of Postgraduate Education in your Faculty/Department (or UPI) without delay. You may also wish to seek advice and support from your College Tutor.
- 29. Meetings to discuss any concerns about your progress, academic engagement, or behaviour may be attended by the Director of Postgraduate Education. They may escalate unresolved concerns to the Head of Department and may consult with, and/or make recommendations to, your Degree Committee where necessary.
- 30. Your Director of Postgraduate Education will be able to clarify processes available to you if you have a complaint or wish to appeal a decision made by the University.

Your Supervisory Team

31.	Your Supervisory Team is expected to help you with your research. All research
	students are required to have a supervisory team consisting of a minimum of the

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¹² Titles may vary.

Principal Research Supervisor (normally referred to as your Supervisor) and the Academic Adviser. Some students (e.g. UKRI Research Council sponsored students or where research is interdisciplinary) may also have one or more Secondary Supervisors appointed from within or external to the University.

- 32. Your Supervisor is appointed by the Degree Committee for your Faculty. The Degree Committee may appoint one or more Secondary Supervisors where necessary, for example if your project is interdisciplinary, but your Supervisor is primarily responsible for directing and assisting you in your study or research, and it is with them that the Degree Committee will normally correspond.
- 33. If your Supervisor is employed by a UPI, your UPI will nominate an appropriate Internal Secondary Supervisor employed by the University for you for appointment by your Degree Committee. Whilst the level of input from your Internal Secondary Supervisor will be subject to agreement with the UPI, they are expected to retain overall oversight of your study, to have an active role in your supervision, and to ensure that you are being supervised in line with this Code and the University's regulations. In practice they may also be involved as a genuine research collaborator. It is expected that the Internal Secondary Supervisor will also meet with you on a regular basis, and at least once per term, either through attending supervisory team meetings or by such other meetings as may be arranged.
- 34. Your Supervisory Team is supported by the Director of Postgraduate Education for your Faculty/Department (or UPI) and its Postgraduate Education Committee and/or Degree Committee, which may appoint additional people to the team as required.

Your (Principal Research) Supervisor

- 35. Your **Principal Research Supervisor**, usually referred to simply as your 'Supervisor', is the main person appointed by the Degree Committee to oversee and help you with your study.
- 36. In agreeing to take on the role, your Supervisor will have established the suitability of your research topic in the light of resource availability; the University's timescale for submission of your thesis; the period of your funding; and your background and aptitude. If you are a part-time student, your Supervisor will establish at interview your pattern of attendance, including arrangements for supervision and training.
- 37. Your Supervisor will ensure you are introduced to the department, its facilities and other relevant colleagues, and that you receive a full induction.
- 38. Your Supervisor will ensure that you are told about the conventions and requirements that pertain to your subject with respect, for example, to scholarly writing; use of archives and collections; integrity in collecting and analysing data; and open access. They will advise you on relevant literature and methodology in your field, including how to present your research and how to acknowledge the work of others to avoid plagiarism¹³. These requirements will also be set out in the Course

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¹³ Plagiarism and Academic Misconduct

Handbook or online resource and explained to you during your induction. Your Supervisor will also ensure that you are aware of the University's expectations in respect of research integrity and good practice¹⁴.

- 39. Your Supervisor is responsible for ensuring that you are aware of relevant health and safety¹⁵ practices, the University policy on research ethics¹⁶ and ethical matters specific to your research area and, where relevant, University policies on working with children or adults at risk¹⁷ and animal welfare¹⁸. They will provide you with advice on applications seeking ethical review. Your Supervisor may require you to attend appropriate Health and Safety training.
- 40. Your Supervisor will advise you if you are working with any material, data, technology, or software that is subject to UK Export Control law.¹⁹
- 41. If you are being sponsored with funds administered through the collegiate University, your Supervisor will ensure that the terms of the sponsorship agreement and any implications regarding the ownership of intellectual property rights and the access level appropriate for your completed thesis are made clear to you at the outset and are honoured during the course and in the examination of your thesis. Guidance and terms and conditions for UKRI studentship holders can also be found on the Cambridge students website²⁰.
- 42. Your Supervisor is expected to be familiar with this Code, as well as course literature and advice provided by your Faculty/Department (or UPI)'s Postgraduate Education Committee, Degree Committee, and the central University authorities. They are expected to attend training and events for supervisors as prescribed by your Faculty/Department (or UPI) and Degree Committee. New supervisors are required to attend introductory training.
- 43. If your Supervisor is to be away from Cambridge for an extended period, they should ensure that you, the Director of Postgraduate Education, and the Degree Committee are aware of this and should inform you of back-up supervisory arrangements.
- 44. All Faculties/Departments (or UPIs) are expected to specify their general expectations for the frequency and form of supervisions in their Course Handbook or online resource, and your Supervisor should be aware of what is expected.

Supervision meetings for full-time students take place in Cambridge unless you are outside of Cambridge on an approved period of working away. Part-time students receive a combination of in-person and remote supervision. Your Supervisor will establish the arrangements with you, including agreeing with you the frequency and timings of meetings, what will be required at the meetings, and who is expected to initiate a meeting. The regularity with which postgraduate students meet with their

¹⁴ Research Integrity

¹⁵ Safety Office

¹⁶ Research Ethics | Research Integrity

¹⁷ Children and Adults at Risk Safeguarding Policy

¹⁸ Animal welfare and ethics

¹⁹ Export Control

²⁰ Support for UKRI Studentship Holders

Supervisor varies according to subject. In the arts, humanities and social sciences, students may work alone for sustained periods and may meet their Supervisor only at formal supervisions. However, in the sciences and technology, Supervisors, students, and postdoctoral researchers may work alongside each other in a group setting on a regular or daily basis. The frequency of meetings will also change over time: these are likely to be more frequent to start with, during the planning stages, and towards the end, during the writing-up phase. Students and Supervisors should regularly review the agreed frequency of contact.

- 45. At the beginning of your project, your Supervisor should agree with you an initial timetable for your project that takes into account your thesis submission deadline, the period of your funding, and the expected hours of study (para 74, 75). You may wish to use the Research and Resources Overview form to assist your planning²¹. Your Supervisor will monitor your progress against the agreed timetable and regularly review the plan with you. Your Supervisor will take appropriate action as laid down in this Code, or your Course Handbook or online resource, if you do not keep in contact or your progress is poor.
- 46. All students should have the opportunity to seek formal feedback from their Supervisor, and Supervisors should have the opportunity to give such feedback.
- 47. Your Supervisor is required to monitor your progress and academic engagement and submit regular formal reports in which they should give an honest but constructive appraisal of your progress. Reports are available to you and your Faculty/Department (or UPI), Degree Committee, and College, who all take an interest in your progress. You and your College Tutor can submit a response to your Supervisor's report. During each Michaelmas Term you will be asked to complete a self-evaluation of your progress. This will be available to your Supervisor, Department, Degree Committee, and College, all of whom can respond to your report. Supervision and self-evaluation reports are also available to appropriate staff in Education Services who may review them on behalf of the Postgraduate Committee.
- 48. Your Supervisor is required to report to those listed above in para 47 if you appear, in their opinion, not to be progressing satisfactorily and may be in danger of failing an examination or are unlikely to make the standard for progression to the next stage of your course. Reports of unsatisfactory progress will be considered by the Director of Postgraduate Education and the Degree Committee and further action taken where necessary. The reports may be used in cases of dispute or in support of a recommendation to the Postgraduate Committee that you be withdrawn from study due to poor progress. Please note that any absence of a report highlighting concerns about your progress during your course does not mean that you will certainly be awarded a degree.
- 49. Your Supervisor is expected to advise you on planning your personal and skills development and will encourage you to attend training related to your research project and future employability. Your supervisor will encourage you to interact with

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²¹ https://www.cambridgestudents.cam.ac.uk/files/resources and research overview form.pdf

- others working in cognate fields of research, for example by attending relevant conferences, and support you in seeking funding to attend such events.
- 50. Your Supervisor will be expected to provide an academic commentary on any applications you make to change your student status, for example to work away from Cambridge or intermit, or on certain funding applications. If you are funded by UKRI or another major sponsor, your Supervisor is expected to make sure that they are informed promptly if your work is delayed or seriously affected by illness or other grave cause.
- 51. Your Supervisor will advise you on publication of your research and offer advice on further study or careers in your specific research area or direct you to appropriate sources of information to support your career development. They will respond promptly to reasonable requests for references for you.
- 52. Your Supervisor will read and comment on draft chapters, so that you have the opportunity to incorporate any feedback into subsequent writing, but is not expected to proofread your thesis. Your Supervisor should respond promptly given adequate notice to requests from you to meet or to comment on your work, and you should agree with your Supervisor arrangements, including a plan for your work and a timetable for production of draft chapters.
- 53. Your Supervisor must not participate in the decision on examination of the work submitted by you as part of any registration exercise for the degree and cannot participate in your formal examination for the degree.
- 54. If the outcome of your examination is conditional approval for the degree subject to corrections or re-submission and re-examination for the degree, your Supervisor should agree a limited pattern of supervision with you. The level of supervision will vary depending on the extent and nature of correction or revision required. You will be entitled to this support and access to appropriate resources within the timeframe allowed for correction or revision of your thesis, even if you submitted your thesis for examination without your Supervisor's consent. Your Supervisor is encouraged to read and comment on a draft of your corrected thesis but is not obliged to do so.

Your (Internal or External) Secondary Supervisor/s (if appointed)

- 55. Secondary Supervisors who are either internal to the University or from an external organisation may be appointed to join a supervisory team. Your Supervisor retains responsibility for overseeing your study and monitoring your progress but may delegate some elements of supervision to your Secondary Supervisor/s. Your Supervisor is responsible for ensuring the roles and responsibilities of each member of the supervisory team are agreed, and communicated to you, and that the functioning of the team is regularly reviewed.
- 56. Secondary Supervisors are additional sources of advice and guidance on your research project. They may be invited to attend supervisory team meetings to discuss your research project and your progress.

- 57. Internal Secondary Supervisors may provide all or some of the following to support the responsibilities of the Supervisor: day-to-day supervision; technical or detailed subject expertise; feedback on your work and thesis drafts; advice on your researcher development needs, personal and skills development, and training; advice on research publication; provide references; support interaction with others working in cognate fields of research.
- 58. External Secondary Supervisors may advise on the non-academic (e.g. industrial) application of the research. If you are conducting research at the organisation where your Secondary Supervisor is employed, the Secondary Supervisor should ensure you: receive appropriate induction and training and complete any necessary risk assessment; are made aware of the company's expectations around conduct; and are provided day-to-day support during your time at the organisation.
- 59. Your Secondary Supervisor/s must not participate in the decision on examination of the work submitted by you as part of any registration exercise for the degree and cannot participate in your formal examination for the degree.

Your Academic Adviser

- 60. Your Faculty/Department (or UPI) will appoint an **Academic Adviser** for you. Your Academic Adviser might not be in the same research area as you and your Supervisor, nor necessarily in the same Faculty/Department (or UPI), but will be able to bring sufficient expertise to your supervisory team to act as a further point of contact for general academic advice.
- 61. Your Academic Adviser is available if you wish to informally discuss research progress, your personal and research development needs, your research environment, or for general advice on research publication.
- 62. Depending on the level of their involvement in your project, your department may nominate your Academic Adviser to participate in the formal examination of your progress and registration exercises. Your Course Handbook should make you aware if this is common practice in your department. Your Academic Adviser should not be appointed as your Internal Examiner for the degree unless they have had little or no involvement with your research, and your Degree Committee is satisfied that there is no potential for a conflict of interest.
- 63. Your Academic Adviser is not required to provide regular, formal supervision; write progress reports; provide pastoral support for you or your Supervisor; or mediate between you and your Supervisor, although they may offer advice to either party if asked and if willing to do so.

B Your responsibilities as a research student

Your Responsibilities

- 64. When you accepted your offer of admission to the University, you agreed to abide by the postgraduate Terms of Admission.
- 65. When you matriculated as a student at the University, you promised to abide by the University's regulations, Statutes and Ordinances², including those relating to Postgraduate Students and those concerning rules of behaviour and discipline²², research misconduct²³ and academic misconduct¹³.
- 66. You are required to inform the University of any relevant criminal conviction received whilst a registered student, in accordance with the Rules of Behaviour.
- 67. You are expected to comply with the University's expectations for research integrity¹⁴ and the ethical conduct of research¹⁶. You are responsible for complying with the University's safety policy and rules¹⁵ and any local safety arrangements.
- 68. If you are working with material subject to Export Control Law¹⁹, you should follow the guidance provided by your supervisor and undertake export control training.
- 69. Certain activities undertaken at the instruction of a foreign power need to be registered under the UK Government's Foreign Influence Registration Scheme²⁴. You are responsible for registering any relevant activity.
- 70. You are expected to pay your fees (University Composition Fee) in a timely manner.
- 71. You are expected to keep the University informed of changes to your contact details or your name, and to follow University processes to apply for any necessary change in your student status¹¹. If you are unable to study for more than five working day for medical or other reasons, or if you are planning to leave your course, you should discuss the circumstances with your supervisor and/or your College Tutor and must submit a timely application for intermission or withdrawal from study.
 - A change in status may have implications for your funding and/or student visa. Timely application is important as there is a strict limit on the amount of retrospective intermission you may request, and it is not possible to apply retrospectively to work away.
- 72. You are expected to follow the subject of research agreed on admission to your course. You should contact your Department immediately to discuss the feasibility of any proposed change to your subject. If any change cannot be approved (for example because suitable supervision arrangements or resources are not available), you may not be able to continue your course.
 - If you are studying on a time-limited visa and were required to apply for ATAS clearance for your course, you are required to apply for a new certificate if there are

²² Student discipline | Student Complaints

²³ Research Misconduct

Research Misconduct

²⁴ Foreign Influence Registration Scheme (FIRS)

any changes to the course content or research proposal. This includes the use of any new research technique, anything other than minor changes to the area of research, or where the detail and scope of your project occurs after the course begins. You also need to apply for new ATAS if your course end date changes by more than three months, you change to a new course that requires ATAS clearance, or you change Department and/or Supervisor.

- 73. If you intend for any dependent partner or child to live with you in Cambridge during your study, and they were not declared during the admissions process, you will need to notify the University through your CamSIS²⁵ self-service. Information about support for student parents is available²⁶.
- 74. If you are a full-time student, you are required to reside²⁷ in Cambridge throughout the year, including between terms, for the duration of your studies. Permission to reside outside of the University precincts²⁸ is only granted in exceptional circumstances.

If you are a part-time student you are expected to attend the University on a regular basis, totalling approximately 45 days per year.

You must be approved to work away⁶ before undertaking research outside of Cambridge (or away from your normal place of residence if you are a part-time student). This includes essential fieldwork or data collection, and internships that are integral to your course²⁹. Before submitting an application to work away you must have in place an approved risk assessment, and you must adhere to any conditions attached to this assessment. Formal permission to work away is not required for conferences or short research visits of two weeks' duration or less, but you should discuss the trip with your supervisor and assess any potential risks.

75. You must pursue your studies diligently.

If you are a full-time student, you are expected to devote around 40 hours per week to your studies for the full duration of the course. You may wish to study for longer hours, but this is not an expectation as it is important to maintain a good balance between study, rest, and other activities. You should discuss your pattern of study with your supervisor, including any request for flexible study within Cambridge.

You may undertake paid or unpaid work alongside your study within specified limits³⁰, but your academic study must take priority. Doctoral students may supervise undergraduate students if opportunities become available, but you are not required to supervise as part of your studies (unless stipulated by your funding body) and you should not feel obligated to do so. If you have a student visa you are responsible for ensuring you comply with the working conditions of your immigration permission and have an appropriate worker's agreement or employment contract before undertaking any work, including work within the University.

²⁵ Applying for person(s) to join you in Cambridge

²⁶ Support and information for student communities

²⁷ Terms of study

²⁸ Residing outside the University's precincts

²⁹ Internships

³⁰ Working while you study

If you are a part-time student, you will be expected to devote pro-rata hours to your study each week for the full duration of the course. Hours of paid or unpaid work are not restricted for part-time students.

76. You are expected to be actively engaged in your research throughout the year with no breaks between terms, although you are entitled to take short breaks for holidays.

Full-time students are entitled to take up to 8 weeks holiday per year of study (1 October to 30 September). It is recommended that you take a minimum of 4 weeks of holiday per year. The 8-week entitlement includes Public Holidays and periods when the University is closed (such as the Christmas period). Periods of holiday should be agreed with your Supervisor in advance and are expected to be arranged at a time that allows the residence requirement to be kept, but it is not expected that you can only take leave when your Supervisor or Secondary Supervisor (if appointed) are away from Cambridge or otherwise unavailable.

Part-time students receive a pro-rata holiday entitlement.

You should not use periods of holiday for absences which should be covered by the procedures for intermission⁵ or working away⁶. Emergency leave of up to five days per year is available in the event of an emergency situation involving your family or dependants, or an unexpected domestic situation.

You are not expected to be working on your research during periods of holiday.

- 77. You are expected to take full advantage of the facilities, training (such as Postgraduate Researcher Development³¹), teaching and supervision offered to you by your Faculty/Department (or UPI) or by the University, and to keep your Supervisor informed of any circumstances affecting your academic performance or participation in any part of the course. You are expected to be proactive and self-directed in all aspects of your study, and to make independent use of library and other available resources, including laboratory facilities where appropriate.
- 78. You can expect to be able to exercise your right to freedom of speech. The University of Cambridge is fully committed to securing and promoting freedom of speech within the law for staff, students and visiting speakers in all activities related to academic life. Our Code of Practice on Freedom of Speech³² sets out the University's values, approach, and associated procedures in detail.
- 79. You should meet regularly with your Supervisor and keep them informed of your progress. If you are experiencing problems with your work, you are expected to discuss these with your Supervisor, or your Academic Adviser or Director of Postgraduate Education, without delay. You should submit work as agreed with your Supervisor and should produce progress reports and a training log if and when required by your Faculty/Department (or UPI). If you experience difficulties in meeting with your Supervisor, you should contact the Director of Postgraduate Education in your Faculty/Department (or UPI) without delay.
- 80. You are expected to access and comment on your progress reports, and to discuss them with your Supervisor. You are expected to complete a self-evaluation report in

³¹ Postgraduate Researcher Development

³² University Code of Practice on Freedom of Speech

each Michaelmas Term. This gives you an opportunity to reflect on your progress and to highlight any support or advice you feel you may need. You can use the self-evaluation report to raise any issues you are experiencing, but if you are worried about your studies or need other support you are encouraged to speak to your Supervisor, Director of Postgraduate Education, or your College Tutor at the earliest opportunity. Your self-evaluation report will be available to your Supervisor, Department, Degree Committee, and College, all of whom can submit a response or comment. The reports are also available to appropriate staff in Education Services who may review them on behalf of the Postgraduate Committee.

81. You are encouraged to access available sources of support³³ if you are experiencing difficulties with your study, wellbeing, or a pastoral matter.

Your Progress

Registration for the PhD, BusD, EngD, EdD, MD, VetMD, MSc, and MLitt Degree

- 82. The majority of candidates for a PhD, BusD, EngD, EdD, MD, VetMD, MSc or MLitt are admitted on a probationary basis. You may be registered in the first instance for a Certificate of Postgraduate Studies (CPGS) or a Master's degree or may not be registered for any qualification. Towards the end of your first full-time year, a formal progress examination will take place to determine whether you should be registered as a candidate for the degree and permitted to continue study. For part-time students the progress examination takes place in the 4th term (Route A, 0.75 FTE) or 5th term (Route B, 0.6 FTE). You will be informed through your Course Handbook or similar where a different timeframe for the progress examination has been agreed by the Postgraduate Committee; this may be the case for certain CDT/DTP courses, for example.
- 83. If you have been registered for a qualification in the first instance, your performance in the examination for this qualification may form part of the formal progress examination. A pass in the examination for the qualification concerned will not in itself be sufficient to guarantee registration for the PhD, EngD, EdD, MD, VetMD, MSc, or MLitt.
- 84. If you have not been registered for any qualification in your first year, a formal registration examination (sometimes termed a first-year assessment or probationary review) will be carried out. This normally takes the form of an assessed piece of written work, which sets out work in progress and includes your proposal for further research, and an oral examination (viva). Your Degree Committee may use a different form of examination, which will have been approved by the University's Postgraduate Committee. You will be informed of the details of the registration exercise at the start of your course. The registration examination will be carried out by at least two Assessors, neither of whom is your Supervisor or Secondary Supervisor (if appointed). Your Academic Adviser may be appointed as an Assessor, provided that there is no potential for a conflict of interests.

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³³ Student Support

- 85. Assessors will provide a written report on the outcome of the progress examination which will include their recommendation on registration for the degree and any feedback they wish to provide for you and your Supervisor.
- 86. Your Supervisor will also report on your progress in the light of the Assessors' feedback and make a recommendation on the outcome. Your Supervisor may be asked to attend a viva but must not be involved in making a decision on whether to recommend to the Degree Committee that you continue. Your Degree Committee will consider your Assessors' reports together with your Supervisor's recommendation and, on the strength of these, recommend an outcome.
- 87. The Degree Committee may decide one of the following outcomes:
 - a) to register you for the degree sought.
 - b) to require you to revise and resubmit your registration report after a defined period (normally within three months, and not more than one year) for a further progress examination.
 - c) to recommend you are registered for a lower degree with or without the option of a further assessment for the purposes of reviewing registration status. If offered, this assessment will be completed before the submission of your thesis for examination for the lower degree or certificate.
 - d) to recommend you are not registered for a degree and are permanently withdrawn from study.

Recommendations for c) and d) above will be subject to the approval of the Postgraduate Committee.

If your progress is unsatisfactory

- 88. If, at any point, your Supervisor is concerned about your progress or academic engagement, they are required to let you know in writing and to submit a report making this clear. Reports submitted through the online reporting system will be immediately available to you, your College, Department, and Degree Committee, and appropriate staff in Education Services. You may be called to a meeting with the Director of Postgraduate Education, your Supervisor and other members of your supervisory team. This meeting may form Stage 1 of the University's Procedure to Support and Assess Capability to Study³⁴.
- 89. The concerns will be put to you at this meeting, and possible supportive actions and remedies explored. A written record of the meeting, including any agreed action and timeline for review, will be given to you. If deadlines have been set for work to be submitted, or patterns of required attendance set out, or any other requirements stated, these will be specified in writing. The consequences of non-compliance with these requirements will be made clear to you. These may range from a warning that you are in danger of non-completion, to escalation of the Procedure to Support and Assess Capability to Study, through to a recommendation that you be withdrawn from study, depending on the severity of the problem.
- 90. If it is evident that you are suffering from ill health or other personal difficulty, you will be referred to your College Tutor for help. If you are unable to study for more than two weeks for medical or other eligible reason(s) you should submit a timely

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³⁴ Supporting and assessing capability to Study

application for intermission. In some circumstances, you may be referred to the University's Occupational Health Service³⁵, Wellbeing or Counselling Service³⁶ or Accessibility and Disability Resource Centre¹⁰. You can also refer yourself to any of these services at any time during your studies. If there are serious concerns about your capability to study or your ability to undergo academic assessment (for example, because of your health or because your conduct or performance suggests underlying health issues), you may be referred for assessment through the University's Procedure to Support and Assess Capability to Study.

91. You will be given a reasonable period of time to improve. However, should your progress or academic engagement continue to be unsatisfactory, or should you persist in not complying with the requests of your supervisory team, the Director of Postgraduate Education in your Faculty/Department (or UPI) will refer the matter to the Degree Committee with a recommendation that you should be withdrawn from study. You will be invited to respond in writing to the case made by the Director of Postgraduate Education, and your response will be considered by the Degree Committee.

Withdrawal from study

- 92. The University's Postgraduate Committee can decide to permanently withdraw you from study in a number of specific circumstances, including in respect of unsatisfactory progress or academic engagement where your Degree Committee has satisfied the Postgraduate Committee that:
 - a) you have not been working to its satisfaction.
 - b) you have not complied with the conditions laid down in your case.
 - c) in its opinion, you are not likely to reach the standard of the MSc, MLitt, MPhil, or of any other qualification for which you might be registered as a candidate.
 - d) if, following your first-year registration, the Degree Committee are of the view that you are not qualified to continue with your course.

In view of provision c), Degree Committees must consider whether you might be re-registered for a lower qualification than the one currently sought.

- 93. The Postgraduate Committee can also withdraw you from study if you are no longer a member of a College, or if you have not met your conditions of admission (including holding a valid visa). You may also be withdrawn on behalf of the General Board if you have failed to pay your fees, or as an outcome of the Student Disciplinary Procedure or the Procedure to Support and Assess Capability to Study.
- 94. If you are withdrawn from study, you will lose your student status. Only students who were withdrawn on certain non-academic grounds (non-payment fees, college membership) may be permitted to apply for reinstatement³⁷ once the reason for the withdrawal has been rectified. Applications for reinstatement are time-limited, and approval is not guaranteed.

³⁵ Occupational Health and Safety Services

³⁶ Postgraduate wellbeing service | Student Support

³⁷ Withdrawing from the University and Reinstatement

95. If you are dissatisfied with a decision to withdraw you from study, you can request a review under the University's Review procedures³⁸.

C Examination for the Degree

Your Thesis and other written work submitted for examination

- 96. You are expected to take responsibility for the quality of all your academic work, including the final version of your thesis submitted for examination, and any subsequent revisions or corrections which may be required by your Examiners. Your Supervisor's advice, approval or encouragement will have no bearing on the Examiners' decision, and these do not constitute grounds for complaint should you fail the examination. Likewise, the absence of a progress report from your Supervisor highlighting concerns about your academic progress is not sufficient grounds for complaint in the case of failure.
 - 97. All research degrees require completion of a certain number of terms of research²⁷ before the thesis can be submitted for examination and will have an expected final submission date. Your Supervisor will advise you on an appropriate timetable to meet this deadline.

PhD students are expected to complete their research for the degree and submit a thesis for examination within four years (or part-time equivalent). MPhil by Thesis students are expected to complete three terms of research before submitting a thesis for examination (or part-time equivalent).

If you are not a self-funded student, the terms and conditions of your funding may require you to submit your thesis by an earlier deadline.

It is your responsibility to know and comply with the timetable set by your Department for submission of progress reports and the latest date for your thesis submission. Doctoral, MSc and MLitt thesis submission deadlines can be found on CamSIS self-service. Submission deadlines for the MPhil by Thesis are set by your Degree Committee and included in your Course Handbook or similar. If you are unsure of your submission deadline you should contact your Degree Committee.

You will be withdrawn from study³⁷ if you do not submit your thesis or revised thesis by your deadline and have not been granted an extension³⁹ to your University submission deadline or have an application under consideration. Application for reinstatement to submit your thesis is time-limited, and approval is not guaranteed.

98. There are specific circumstances in which your thesis submission deadline can be extended. If you are unable to work on your studies for a period of time - owing to ill health⁴⁰, maternity and family-related leave⁴¹, bereavement, undertaking certain internships²⁹, or for another valid reason⁴² - you are expected to apply for intermission at the time the need arises and, if approved, your submission deadline will be adjusted accordingly. If you are unable to meet your final thesis submission

³⁸ Reviews of Decisions of University bodies | Student Complaints

³⁹ Extending your submission date

⁴⁰ Medical Intermission

⁴¹ https://www.cambridgestudents.cam.ac.uk/files/maternity and family related leave.pdf

⁴² Non-Medical intermission

- deadline for another valid reason, you can apply for an extension³⁹⁹. Such applications will only be approved in certain circumstances.
- 99. You are expected to follow the conventions and comply with the requirements in your subject with respect, for example, to scholarly writing; use of archives and collections; and integrity in collecting and analysing data¹⁴. You should ensure that you comply with the requirement for honesty in presenting your research, and the conventions for acknowledging the work of others in your subject, and ensure that you understand what plagiarism¹³ is and how to avoid it.
- 100. You are expected to comply with the requirements for the format and submission of your thesis for examination⁴³. The Degree Committee reserve the right to decline your thesis submission if it does not comply with the word limit requirements, which may have implications for your student status and visa sponsorship. It is your responsibility to check you are fully satisfied with your thesis before submitting it for examination, and that you submit the correct electronic version of your thesis. It is not possible to retract or replace your submitted thesis. The University reserves the right to require the submission of your work in both electronic and paper format, and to submit your work for screening with text-matching software.
- 101. You have the option to notify your Degree Committee of a disability⁴⁴ if you may require access arrangements to be made for examination. It is recommended you do this at least four weeks before your expected date of examination to allow for reasonable arrangements to be made.
- 102. You should also consider and discuss with your Supervisor how to manage your research data⁴⁵ and the appropriate level of external access⁴⁶ to your completed thesis with consideration to any sponsor access requirements.
- 103. You should discuss drafts of your thesis with your Supervisor and confer on its state of readiness for submission. If your Supervisor is unable to comment on drafts of your work in reasonable time, you should contact the Director of Postgraduate Education in your Faculty/Department (or UPI) for advice.
- 104. Where it is not possible for you to come to a mutual decision with your Supervisor about the readiness of your work for examination, you have the right to decide to submit without your Supervisor's consent. In all cases, ultimate responsibility for the academic quality of the thesis and the timing of submission lies with you.

Appointment of your Examiners

105. Your Degree Committee will appoint two examiners for your research degree. Except in the case of the CPGS, one of these must be an External Examiner. The appointment of an internal person as the second examiner is highly desirable but not essential, and where no suitable Internal Examiner can be found, a second External Examiner will be appointed. If you are a member of staff of the University, both of

⁴³ Postgraduate exam information

⁴⁴ <u>Disability Voluntary Disclosure Form</u>

⁴⁵ Research Data Management

⁴⁶ Guidance for choosing your access levels | Open Access

- your Examiners will normally be external to the University. Note that neither examiner will be your Supervisor or Secondary Supervisor (if appointed).
- 106. The Degree Committee will normally consult your Faculty/Department (or UPI) and Supervisor about the suitability and availability of examiners, and will take appropriate steps to ensure that there is no potential conflict of interest between either you or your Supervisor/s and either of your Examiners. You may not choose your Examiners, but the Degree Committee will inform you at the earliest opportunity who has been nominated. If you have good reason to object to any given individual as an Examiner, you should make this known and the Degree Committee will consider any such objection when making an appointment.
- 107. Your Examiners will normally be expert in one or more aspects of your thesis, and their expertise will normally be complementary. It is not expected that either Examiner will be expert in the whole field covered by your thesis.
- 108. Where there is an Examiner who has not examined for the University before, they will, wherever possible, be paired with an experienced Examiner. If both Examiners are inexperienced, then the Degree Committee will normally appoint an Independent Chair.
- 109. The Degree Committee will be the Examiners' main point of contact throughout the examination period.

Your Internal Examiner

- 110. In exceptional circumstances, your Academic Adviser, or an Assessor of an earlier progress report, may be appointed to examine your thesis providing the Degree Committee is satisfied that their involvement in the development of your thesis was not so great as to prejudice their role as Examiner.
- 111. Your Internal Examiner is expected to organise your oral examination (viva) by contacting both you and the External Examiner about your availability. The date for your oral should be fixed as soon as possible after submission and the examination held, if possible, within six to eight weeks. Your viva may take place in person or via video conference. Your Degree Committee may make a case to withdraw you from study if you do not attend examination within a reasonable timeframe from thesis submission
- 112. Your Internal Examiner is responsible for ensuring that your External Examiner is aware of the requirements for the examination and for ensuring that their reports are sent to the Degree Committee promptly after the oral. If two External Examiners are appointed, the Degree Committee Secretary will advise the Examiners of their duties and assist with arrangements for the oral examination.

Your External Examiner

113. Your External Examiner is expected to provide an external view of the merits of your thesis and its defence in your oral examination, and to set the thesis and its examination in the context of the standards for the degree in the UK.

The Independent Chair

- 114. The Degree Committee will normally appoint an Independent Chair to oversee your examination in any of the following circumstances:
 - a) where two External Examiners have been appointed neither of whom, in the view of the Degree Committee, are experienced Cambridge Examiners.
 - b) where, in the view of the Degree Committee, the Internal Examiner is inexperienced.
 - c) in cases of re-examination where an oral examination is required.
 - d) for any candidate for whom the Degree Committee has identified concerns regarding the examination.
 - e) if you, as the candidate, have satisfied the Degree Committee that an Independent Chair is required.
 - f) in any other circumstances where the Degree Committee has satisfied the Postgraduate Committee that the appointment is required.
- 115. The Independent Chair is expected to ensure that the examination process is fair and that you have the opportunity to defend your thesis and to respond to all questions posed by the Examiners. The Independent Chair will ensure that questioning by the Examiners is conducted fairly and professionally, and that they adhere to the University's regulations and procedures. If required, they will advise both you and your Examiners on the regulations. Before the oral examination, the Independent Chair will ensure that your Examiners have completed their preliminary independent reports, and that your Examiners' joint report is completed at the end of the examination, and all reports are submitted to the Degree Committee in a timely fashion.
- 116. The Chair is not expected to question you about your work and is not expected to have received or read a copy of your thesis in preparation for the examination.
- 117. In the case of disagreement between your Examiners, the Chair's role will be confined to advising the Examiners on their options; the Chair does not have an additional casting vote but should use their best endeavours to help the Examiners to reach an agreed position.

Examination outcomes

- 118. There are a number of possible outcomes open to the Examiners of your thesis. Examiners are asked to make a joint recommendation of an outcome. The possible outcomes are:
 - 1. Approve for the degree with no corrections.
 - 2. Conditionally approve for the degree subject to satisfactory completion of minor or major corrections (in this case one or both of the Examiners will be asked to confirm that the corrections have been made to their satisfaction).
 - 3. Allow to revise and resubmit the thesis for examination for the same degree.
 - 4. Allow to revise and resubmit the thesis for examination for the same degree <u>or</u> offer a lower degree without further examination (which may be subject to the satisfactory completion of corrections). This option is only possible for students on doctoral degrees.
 - 5. Not to be allowed to revise and resubmit the thesis for the degree sought, but offer a lower degree without further examination (which may be subject to

- satisfactory completion of corrections). This option is only possible for students on doctoral degrees.
- 6. Not to be allowed to revise the thesis for the degree sought, but to revise and resubmit the thesis for examination for a lower degree. This option is only possible for students on doctoral degrees.
- 7. Not to be approved or allowed to revise the thesis for any degree, i.e. outright fail.
- 119. Your Degree Committee will consider the Examiners' reports and decide upon an outcome. In cases where the Degree Committee recommends outcomes 4-7 for doctoral students, a final decision will be made by the Postgraduate Committee.
- 120. Conditional approval for award of a degree is subject to satisfactory completion of corrections. If you do not complete the required corrections to the satisfaction of your examiner(s), you will not meet the conditions for approval. On a case-by-case basis, your Degree Committee may recommend that you are awarded a lower degree (doctoral candidates only) or withdrawn from study with no degree awarded. A final decision will be made by the Postgraduate Committee.

Post-examination thesis correction

- 121. If, after your examination, you are required to make corrections to your thesis, you will be set a deadline by which to submit your corrected thesis. For doctoral students, there is a deadline of three months for minor corrections and six months for major corrections; for Master's students, there is a deadline of three weeks for minor corrections and six weeks for major corrections.
- 122. Full-time students who wish to correct their thesis from outside of Cambridge must apply for permission to work away⁶.
- 123. You are responsible for making required corrections to your thesis to the satisfaction of the responsible examiner(s). If you require clarification on a specific correction requirement you may ask your supervisor for advice, or ask your supervisor or Director of Postgraduate Education to seek clarity from the examiners on your behalf. You should not contact your examiner(s) directly regarding correction requirements.
- 124. If the examiner(s) are not satisfied with your corrections, you may have up to two further attempts to complete the required corrections to your thesis. These attempts should be submitted by the deadline you were given to submit your corrected thesis or an approved extended deadline. If, after these attempts, the view of the examiner(s) is that the corrections have not been satisfactorily completed, the matter will be referred to the Degree Committee.
- 125. You will be withdrawn from study Error! Bookmark not defined. if you do not submit your corrected thesis by your submission deadline or approved extended deadline, unless you have an application for an extension under consideration. You must not submit corrections to your examiners after you are withdrawn from study. Application for reinstatement to submit your corrected thesis is time-limited, and approval is not guaranteed.

Requesting an Examination Allowance⁴⁷ (restricted to the CPGS only)

126. If your preparation for the examination for the CPGS has been hindered due to extenuating circumstances beyond your control (e.g. ill health or bereavement), then you should seek advice from your College Tutor. You or your College Tutor may apply to the Examination Access and Mitigation Committee for an examination allowance. A request for an examination allowance must be accompanied by evidence of the extenuating circumstances and must be received by the Examination Access and Mitigation Committee within the timeframe specified in the application procedure.

Requesting a Review of your Examination Results

127. You may request a review of your examination results (including the result of any progression examinations) within the timeframe specified in the University's procedures. Further information is available within the Examination Review Procedure⁴⁸.

Problems and Complaints

- 128. Most problems or complaints can be resolved quickly and efficiently with the support, involvement or intervention of University staff or, sometimes, your College Tutor. You may also seek independent advice from the Students' Union Advice Service³. You are expected to exhaust all avenues of local, early informal resolution before initiating any formal complaint, review or appeal processes. In the first instance, you should consult and seek the advice of the appropriate departmental member of staff. If you are unclear who this is, you should consult the Director of Postgraduate Education in your Faculty/Department (or UPI). Although your College Tutor might not be able to solve the problem directly, they might be able to intervene or at least offer suitable advice about how to proceed or where to go for assistance or advice.
- 129. If, however, you have reason to think that a problem or issue has not been dealt with satisfactorily at the initial, local level or if the problem is demonstrably of a more serious nature then you should submit a formal complaint.

Formal complaints procedures⁴⁹

130. The University requires students to raise complaints in a timely manner, within 28 days of the matter arising, so that any disadvantage can be limited and an effective remedy can be put in place. Your College will have its own complaint procedure for concerns relating to College matters.

The Office of the Independent Adjudicator

131. A student who remains dissatisfied following the completion of the University's examination review, appeal or complaint procedures may be able to apply for a review of their complaint to the Office of the Independent Adjudicator for Higher Education (OIA), providing that the complaint they take to the OIA is eligible under

⁴⁷ About the EAMC

⁴⁸ Examination Review | Student Complaints

⁴⁹ Student Complaints

its rules. Further information about this process will be provided in the final 'Completion of Procedures' letter issued to the student.

Glossary

Academic Adviser – the person appointed by your Faculty/Department (or UPI) to help and support you and your Supervisor.

Assessor – someone appointed to examine the work you have submitted at the end of your first year and who will make a recommendation to the Degree Committee on whether you have made sufficient progress to be registered to continue with the course.

College (Postgraduate) Tutor – the person your College has appointed to provide general advice and guidance to you. This person may also be called the Tutor or College Tutor.

Degree Committee – the Committee in your Faculty which has responsibility for your course and examination and for the approval of your degree.

Director of Postgraduate Education – the person in your Faculty/Department (or UPI) who is responsible for oversight of its research students and courses.

Examination Allowance – if you do not perform well in an examination for the CPGS, and there are mitigating circumstances, you may be able to apply for an examination allowance. This may mean that you can continue with your study or be allowed to re-take part or all of the examination.

Examiner – someone appointed by the Degree Committee to examine your thesis and conduct an oral examination (or viva) and make a recommendation to the Degree Committee on whether you be awarded the degree.

External Examiner – an Examiner from outside of the University.

Examination Review Procedure – the procedure for requesting a review of the results of an examination.

Faculty / Department (or University Partner Institution) – the body responsible for organising teaching and research in individual subjects or groups of subjects.

General Board – the central body which advises the University on educational policy and resources. It is responsible for maintaining a high standard of teaching and research. The Postgraduate Committee acts on behalf of the General Board's Education Committee.

Intermission – temporary authorised absence from your course for ill health (medical) or other eligible reason (non-medical).

Internal Examiner – an Examiner who is from within the University (see Examiner).

OSCCA – the Office of Student Conduct, Complaints and Appeals

PFRS – **Postgraduate Feedback and Reporting System** for students and Supervisors to submit online progress reports. Submitted reports are immediately available to students, Supervisors, Colleges, Departments, Degree Committees and appropriate staff in Education Services.

Principal Research Supervisor – see Supervisor.

Postgraduate Committee – the formal body in the University which is responsible for research degrees covered by this Code.

Secondary Supervisor –you may be appointed a Secondary Supervisor by the Degree Committee, for example to ensure that the breadth of your research can be

supervised if your research is interdisciplinary. UKRI Research Councils often require a student to have two Supervisors.

Statutes and Ordinances – the University's regulations.

Student Complaint Procedure – the procedure under which you can make a formal complaint.

Supervisor – your Principal Research Supervisor (normally referred to as 'Supervisor) is the person appointed by the Degree Committee to be responsible for your study. See also Secondary Supervisor.

Supervisory Team – your Supervisor and Academic Adviser. Your Supervisory Team may also include one or more Secondary Supervisors.

Work away –. authorised research undertaken outside of Cambridge (or away from a part-time student's normal place of research).